

## Terms of Service & Fees

### Media Turnaround Time

-Listing Photos:

Next day delivery for weekday shoots.

Weekend photoshoots may be returned Monday

-3D Tours:

12-36 Hours

-Video:

1-3 Days

[Click here to download photoshoot prep list](#)

We try our best to be punctual to every shoot but sometimes there are delays for various reasons. Please allow us a 30-minute arrival window for your photoshoot.

Photos will have a watermark until the balance is paid.

Payment can be made in the project. Payment is due within 3 days of photoshoot.

If you are not meeting us at the shoot please ensure you have entered entry details on the notes of the project. If there is Supra, please include CBS code.

New Horizon Media Group does not stage, move furniture, trash or declutter homes for photos. Please ensure that the home is completely ready for shooting. If the photoshoot is delayed over 10 minutes due to the house not being prepared for the scheduled shoot we may leave the location and charge the \$50 fee.

### **\*\*Fees\*\***

These fees are unfortunately the only way we have had success with reducing these issues. Please be mindful that one delay causes stress on all following shoots that day.

\$100 Fee for shoots that are canceled after we have arrived to location

\$50 Fee for shoots that are rescheduled/canceled without at least a 24 hour notice

Realtors that work with investors, please double check the client's property is 100% ready for a photoshoot. 8 out of 10 investment property shoots are not ready when they promise.

## How to pay for project after shoot:

To pay for project:

1. You must first log in to your account at [client.newhorizonmediagroup.com](http://client.newhorizonmediagroup.com)
2. Click "view" on corresponding listing address

Need help with your order?  
Call us at 6146190287

Address search  [SEARCH](#)

### YOUR PROJECTS

Property Address	Shoot Date	Status	View
60 E Spring Street, Unit [redacted]	May 8, 2019	Active	<a href="#">VIEW</a>

Navigation  
Active Projects  
Inactive Projects [EDIT](#)

3. Click "make a payment"

• [View My Photos](#)  
• [Download My Photos](#)  
• [View My Videos](#)  
• [Download My Video](#)  
[Send External Download Link](#)

Website Links  
Unbranded/MLS Link [http://listing.newhorizonmediagroup.com/lt/60\\_E\\_Spring\\_Stree](http://listing.newhorizonmediagroup.com/lt/60_E_Spring_Stree)  
Branded Link [http://listing.newhorizonmediagroup.com/bl/60\\_E\\_Spring\\_Stree](http://listing.newhorizonmediagroup.com/bl/60_E_Spring_Stree)

### Listing Information

List Price E.g. \$600,000 Listing Details (inspire the buyer!)

Bedrooms 2  
Bathrooms 2  
Square Feet 1212  
MLS #

[SAVE LISTING INFORMATION](#)

### Change Your Template

Preview Preview Preview

4. Click on "pay with card"

After payment is processed you can download images without watermark :D