Terms of Service & Fees

Media Turnaround Time

-Listing Photos:

Next day delivery for weekday shoots.

Weekend photoshoots may be returned Monday

-3D Tours:

12-36 Hours

-Video:

1-3 Days

Click here to download photoshoot prep list

We try our best to be punctual to every shoot but sometimes there are delays for various reasons. Please allow us a 30-minute arrival window for your photoshoot.

Photos will have a watermark until the balance is paid.

Payment can be made in the project. Payment is due within 3 days of photoshoot.

If you are not meeting us at the shoot please ensure you have entered entry details on the notes of the project. If there is Supra, please include CBS code.

New Horizon Media Group does not stage, move furniture, trash or declutter homes for photos. Please ensure that the home is completely ready for shooting. If the photoshoot is delayed over 10 minutes due to the house not being prepared for the scheduled shoot we may leave the location and charge the \$50 fee.

Fees

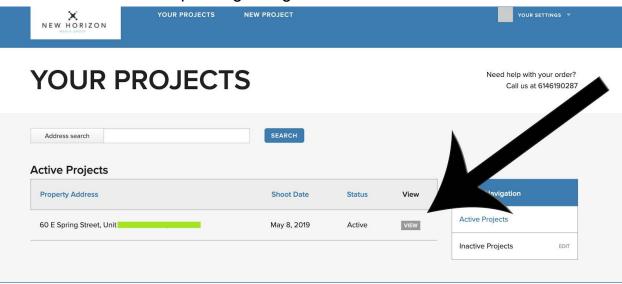
These fees are unfortunately the only way we have had success with reducing these issues. Please be mindful that one delay causes stress on all following shoots that day.

\$100 Fee for shoots that are canceled after we have arrived to location \$50 Fee for shoots that are rescheduled/canceled without at least a 24 hour notice Realtors that work with investors, please double check the client's property is 100% ready for a photoshoot. 8 out of 10 investment property shoots are not ready when they promise.

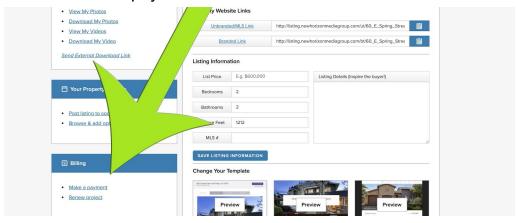
How to pay for project after shoot:

To pay for project:

- 1. You must first log in to your account at client.newhorizonmediagroup.com
- 2. Click "view" on corresponding listing address



3. Click "make a payment"



4. Click on "pay with card"

After payment is processed you can download images without watermark :D